

Roles – what could each of us do better in working together?

- Jean – communicating to the entire aging network our vision and our goals
- Arlene – have more information on our website for providers for reports and information
- Annette – take better responsibility to be better informed with information that is given to me
- Rolf – take advantage of strengths of provider network, direct connection with individuals, periodic contact
- Bob – continue to increase the transparency
- Lori – include background, history, rationale for requirements/requests and more communication, more discussion in person when possible
- Ruth – begin to increase efforts to question mandates, ask for history, ask for clarification
- Ellie – listening
- Marilyn – when dislike something, improve body language, actions
- Linda – provide more information to providers about board of AAA and their decisions, communicate that back
- Barb – communicate more about what is being done
- Margaret – provide the tools, get grounded in the why's and share those
- Kari – set up schedule of meetings between providers, AAAs, state, including one in-person meeting every year

Common themes:

Communication

Information

Transparency

Common purpose

Get big picture