

to your county human services office for relocation services. A nurse or case manager will visit you in the nursing home to discuss your needs and preferences including options for going home.

## Beyond Medicare: A New Service to Help You Consider Your Options Before You Move

### Are you thinking about moving to a registered housing with services setting?

If your answer is “yes”, the State Legislature recently made changes that might impact you. **Before you sign a lease or housing contract, first call the Senior LinkAge Line® for Long Term Care Options Counseling.** It can help you find services that meet your needs. To receive the free, objective service, call the Senior LinkAge Line® at 1-800-333-2433.

The Senior LinkAge Line® helps people and their families find local resources and make decisions about long term care options. When you call, you will talk with an expert. Together, you will:

- Look at your current situation.
- Find services that may be helpful to you.
- Learn about financing options, Medicare and other resources. These resources might help you pay for any services you may need.

### Take the following important steps before you move:

1. Call the Senior LinkAge Line® at 1-800-333-2433. Or, use the Minnesota Relay Service at 711 or 1-800-627-3529 (TDD), or call 1-877-627-3848 (speech-to-relay service).
2. The Call Specialist will ask you some basic questions and discuss your options.
3. At the end of the call you will receive a verification number.
4. Write down the number and put it in a safe place.
5. The Senior LinkAge Line® will mail you a copy of the verification number. Watch for the number to come in the mail.

### What this means for you:

- Make just one call for help with making decisions about services or finding help.
- Have better information to make choices.
- Get support to consider all of your options.
- Make the right choice at the right time for you.

## Beyond Medicare: Senior LinkAge Line® A One Stop Shop for Minnesota Seniors

Since 1997, many older adults in Minnesota have relied on the Senior LinkAge Line®, a statewide service of the Minnesota Board on Aging and Area Agencies on Aging, as their first call for assistance when experiencing questions or issues on a variety of subjects. Most widely known for Long Term Care Options Counseling, Medicare expertise and helping older adults age well in the community, the Senior LinkAge Line® is also often used for helping Minnesota seniors and their caregivers to find answers to other questions that may involve state agencies, such as how to handle a driver’s license that has been revoked or determining if a professional holds a current license. Because of the extensive knowledge of the Senior LinkAge Line® specialists, as well as the increasing popularity of the line, when Lt. Governor Yvonne Prettner Solon had a vision for a One Stop Shop for Minnesota Seniors, it made sense to expand the existing Senior LinkAge Line®.

The newly expanded Senior LinkAge Line®: A One Stop Shop for Minnesota Seniors can now quickly assist Minnesotans with a variety of subjects and issues that require the expertise of other state agencies. With one call, a specialist can connect the caller to appropriate state agency staff that can directly assist the caller without requiring a second, or even third call to be made. For example, if a senior has questions regarding their property tax, a Senior LinkAge Line® One Stop Shop specialist can chat with a staff from the Minnesota Department of Revenue to find an answer for the caller. This virtual network is made possible through the use of LinkLive Revation, a specialized chat and call system. The Senior LinkAge Line®: A One Stop Shop for Minnesota Seniors will continue to expand over the next year with connecting seniors to volunteer and employment opportunities.

To seek assistance with any area concerning Minnesota seniors and their caregivers, call the Senior LinkAge Line®: A One Stop Shop for Minnesota Seniors at 1-800-333-2433. Specialists are also available through online chat at [www.MinnesotaHelp.info](http://www.MinnesotaHelp.info). Hours of operation are Monday through Friday from 8:00am to 4:30pm.